## **Shaping WIPO's Future**Workforce 2018







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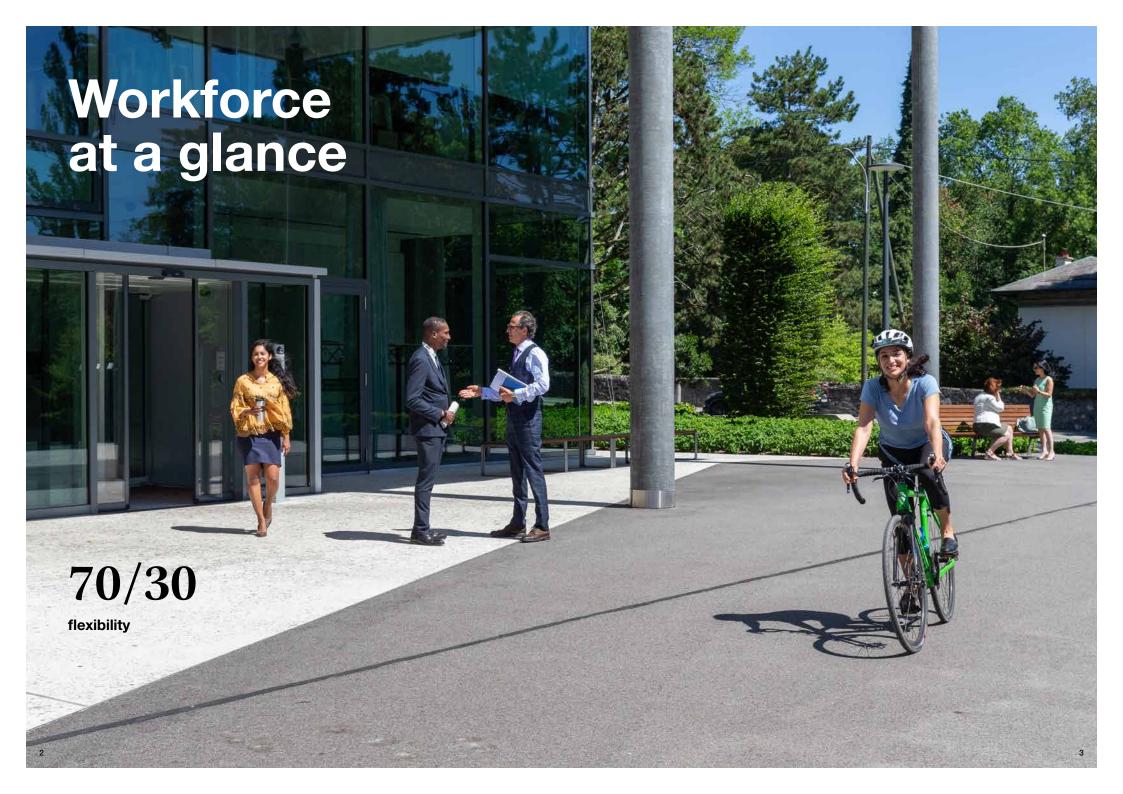
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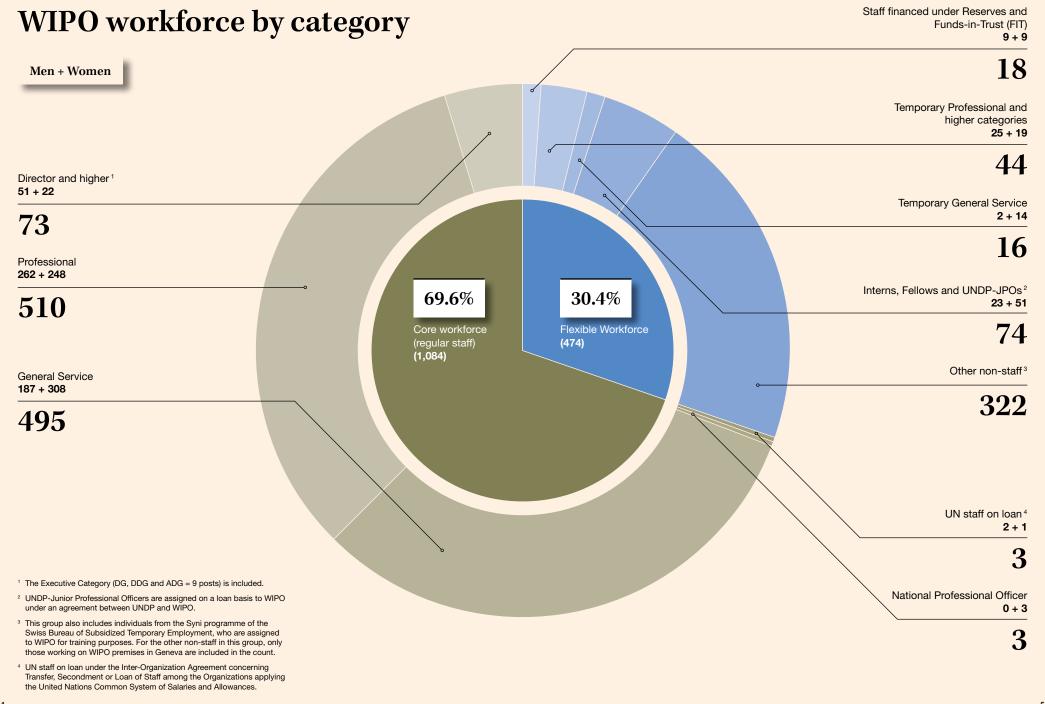
### **Shaping WIPO's Future**

WIPO's workforce, of which the bulk and core are its staff, is the human capital of the Organization. Staff are the Organization's greatest asset. Characterized by rich diversity and inclusion, near-parity in representation of men and women, a dynamic intergenerational mix and flexibility in its configuration, WIPO's workforce is shaping the Organization's future, strengthening its role as the global champion of innovation and creativity.

The data in this brochure shows a breakdown of the workforce by category, sector, funding and type of staff appointment. Organizational performance is principally measured through the productivity data of the Patent Cooperation Treaty and Madrid registration systems. Various indicators of broad geographical representation and gender balance demonstrate the Organization's commitment to enhancing staff diversity and inclusion. Efforts at talent sourcing are also measured, while information on learning activities and development programs catering to existing staff is provided. Finally, the brochure provides data relating to WIPO's internal justice system as part of organizational conflict management.

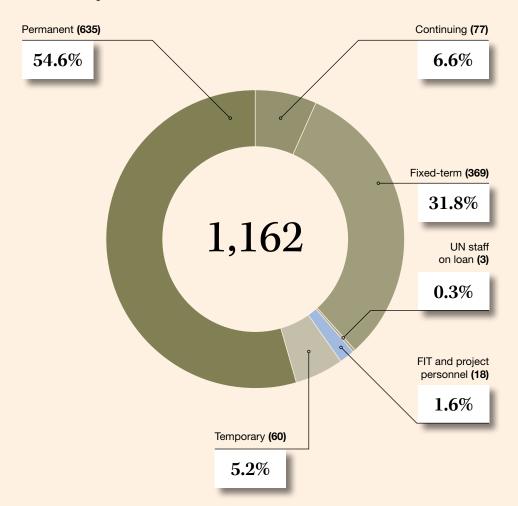
Data are as at June 30, 2018, unless otherwise stated.



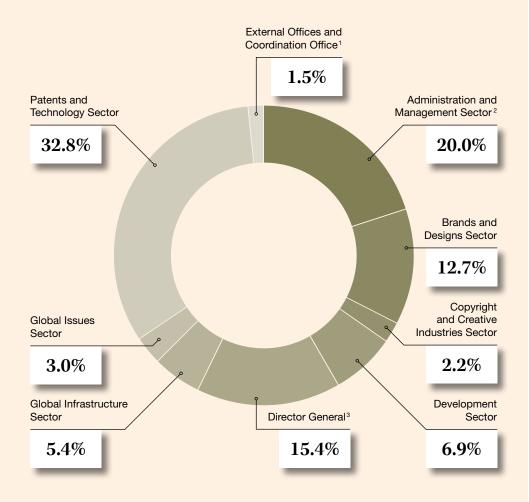


## Staff by contract / funding type

- Regular budget funded
- Other funding sources



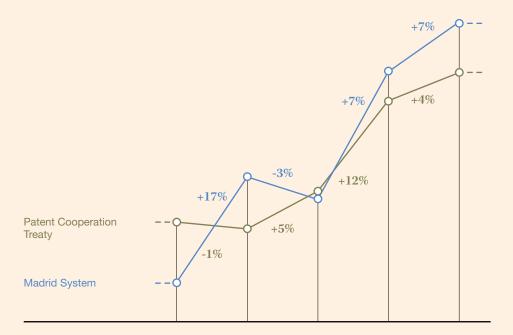
### Staff distribution by sector\*

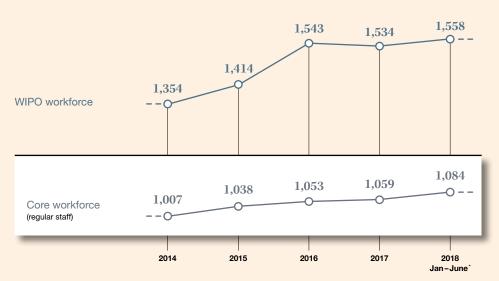


- Not a standalone sector although shown separately; these offices fall under either the Office of the Director General, the Brands and Designs Sector, the Global Issues Sector or the Global Infrastructure Sector (there is no double-counting).
- Office of the Assistant Director General, Information and Communication, Technology Department, Conference and General Services Division, Language Division, Procurement and Travel Division, Department of Program Planning and Finance, Security and Information Assurance Division and Premises Infrastructure Division.
- <sup>3</sup> Director General's Front Office, Office of the Director General, Office of the Legal Counsel, Human Resources Management Department, Economics and Statistics Division, Communication Division, Internal Oversight Division, Office of the Ombudsperson, Department for Transition and Developed Countries, WIPO Ethics Office.
- \* Regular budget, permanent, continuing, fixed-term and temporary appointments

#### Table 5

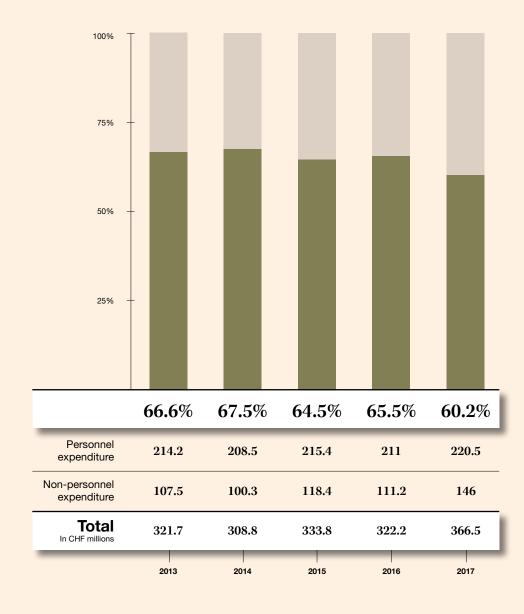
## **Productivity**





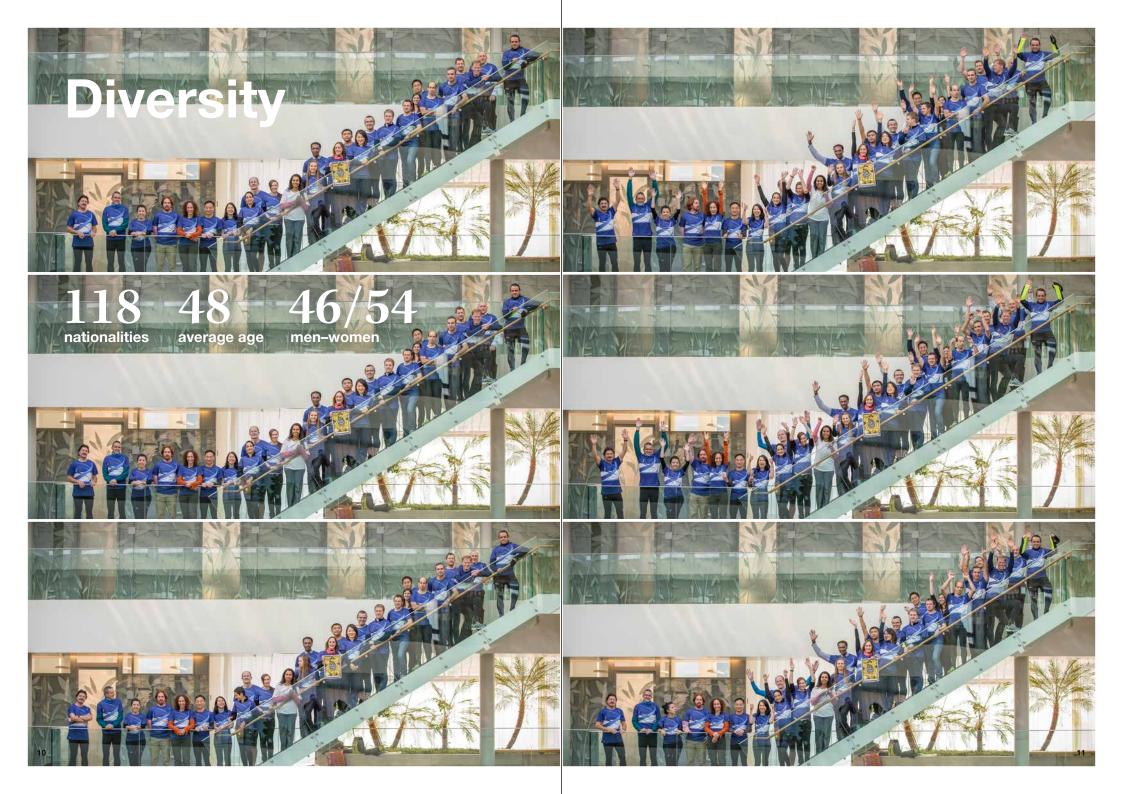
#### \* Data covering the first six months of 2018 may not be representative of the entire year.

### **Staff costs**



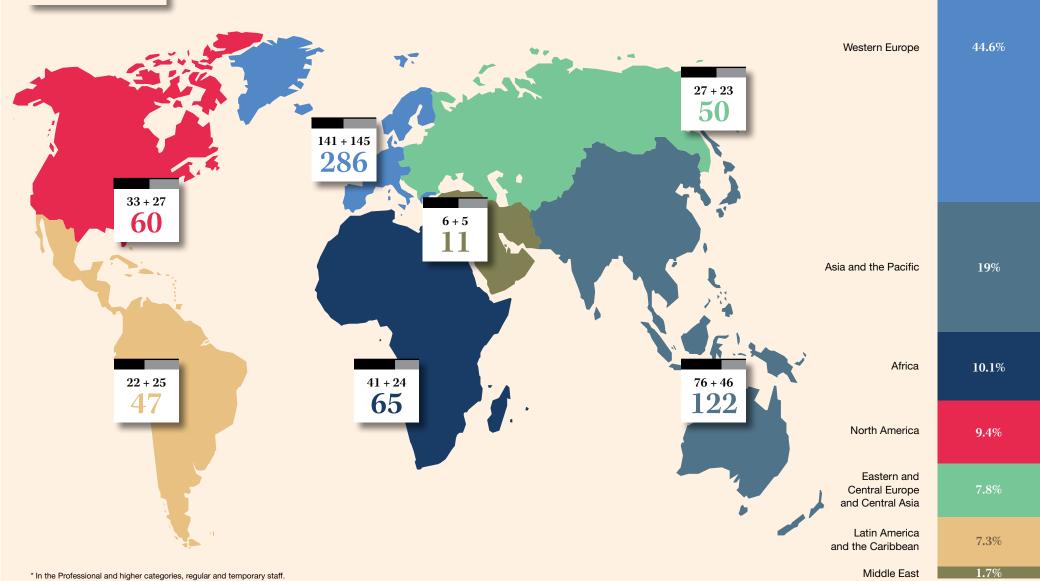
Note: Figures are on a budgetary basis, (i.e. before IPSAS adjustments).

Source: WIPO's financial systems



# Geographical representation of staff by region\*

■ Men ■ Women

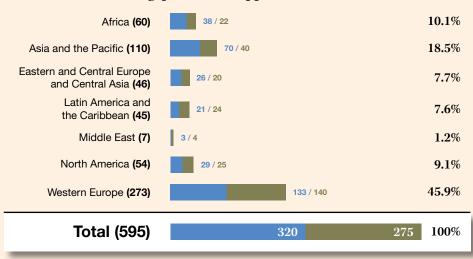


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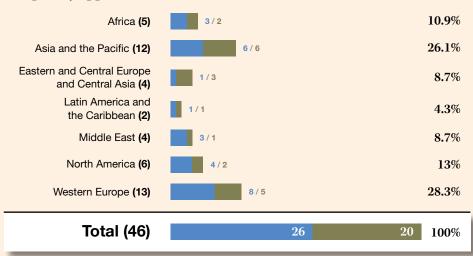
# Geographical representation of staff by region (details)

- Men
- Women

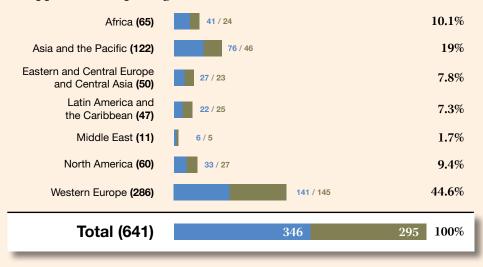
#### Fixed-term, continuing, permanent appointments



#### Temporary appointments

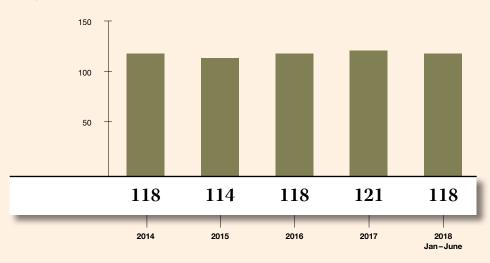


#### All appointments per regions

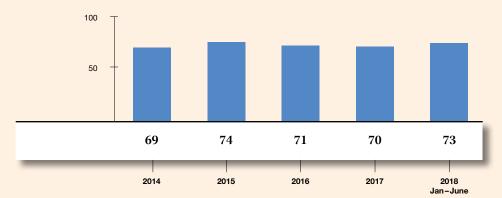


# Member States represented among staff

#### Represented Member States



#### Unrepresented Member States



#### List of unrepresented Member States:

Afghanistan, Albania, Andorra, Angola, Antigua and Barbuda, Bahamas, Bahrain, Barbados, Belize, Botswana, Brunei Darussalam, Burundi, Cabo Verde, Central African Republic, Chad, Comoros, Cook Islands, Congo, Djibouti, Dominica, Dominican Republic, Equatorial Guinea, Eritrea, Estonia, Eswatini, Fiji, Gambia, Guinea, Guyana, Holy See, Iraq, Kiribati, Kuwait, Lao People's Democratic Republic, Liechtenstein, Luxembourg, Maldives, Mali, Malta, Marshall Islands, Mauritania, Monaco, Montenegro, Mozambique, Namibia, Niger, Niue, Oman, Panama, Papua New Guinea, Paraguay, Qatar, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Samoa, San Marino, Sao Tome and Principe, Saudi Arabia, Sierra Leone, Slovenia, Somalia, Sudan, Tajikistan, Thailand, Timor-Leste, Tonga, Turkmenistan, Tuvalu, United Arab Emirates, Uzbekistan, Vanuatu and Yemen.

### Top 10 represented countries\*

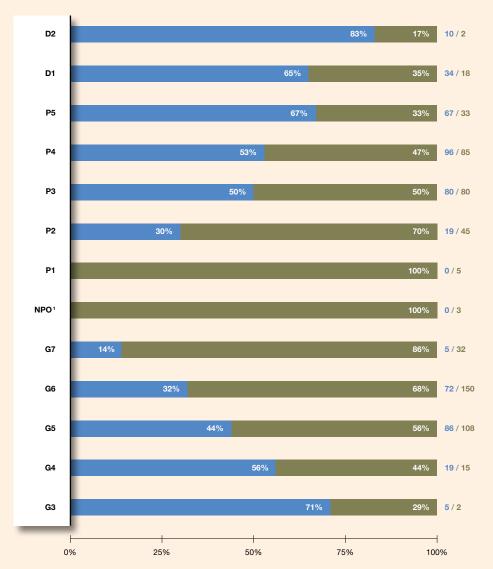


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<sup>\*</sup> All Staff

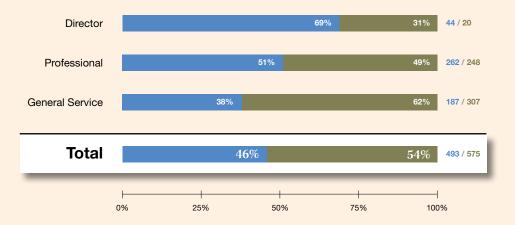
## Gender by grade

- Men (493)
- Women (578)



## **Gender by category**

- Men (493)
- Women (575)

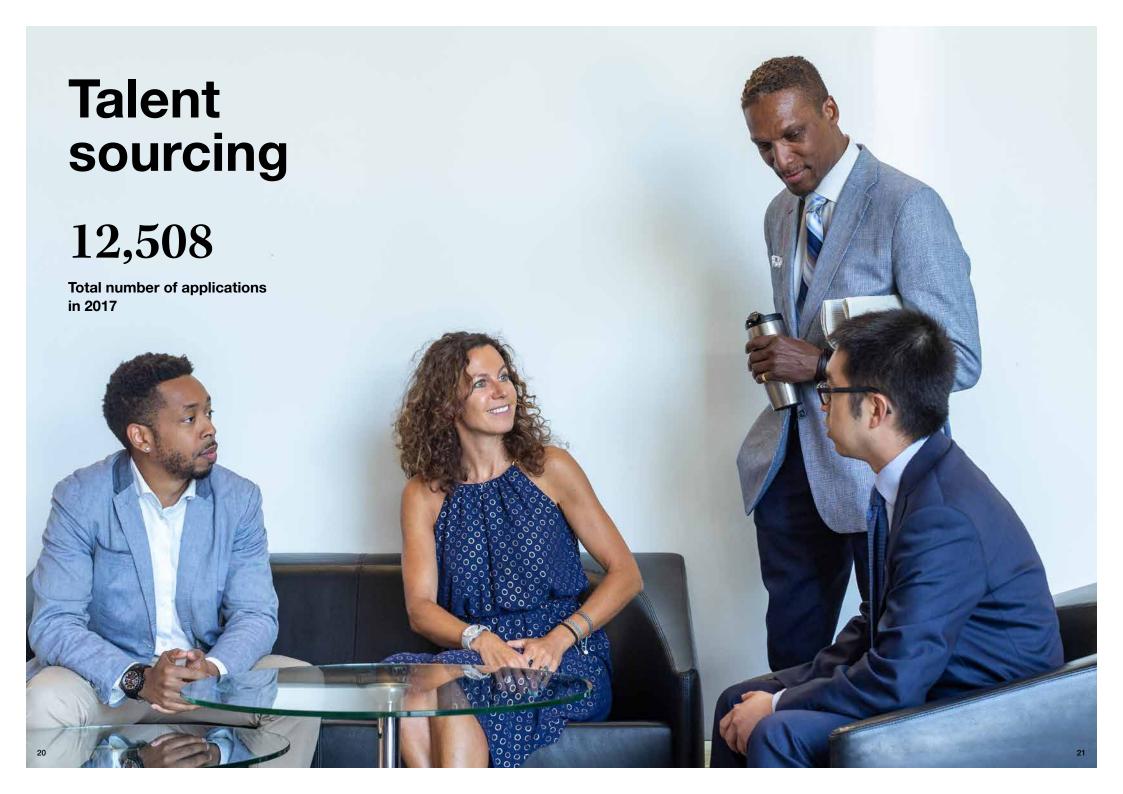


#### Table 11

## Average age by category

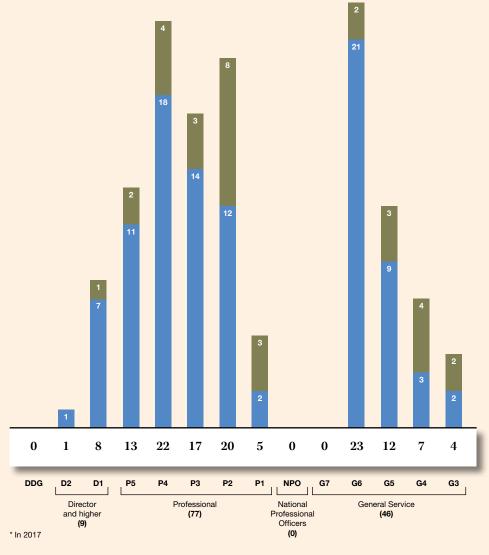


<sup>&</sup>lt;sup>1</sup> National Professional Officers.



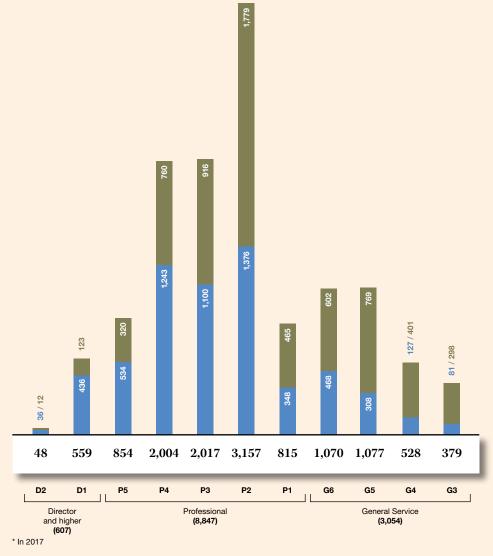
# Vacancy announcements by grade\*

- 2017 fixed-term vacancies (100)
- 2017 temporary vacancies (32)



# Applications received by category\*

- Men (6,057)
- Women (6,445)



# Applications and appointments by region\*

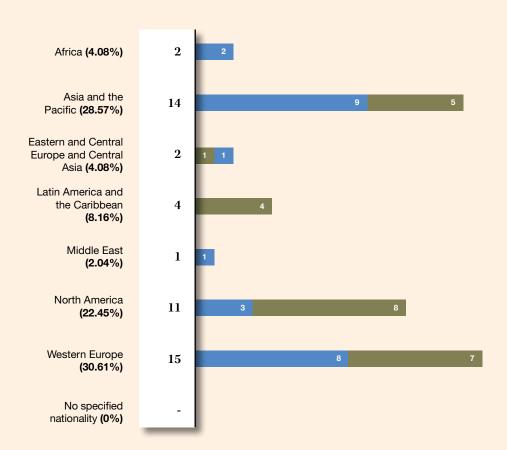
Applications received 1

- Men (3,939)
- Women (2,979)



#### Appointments made 1

- Men (24)
- Women (25)



25

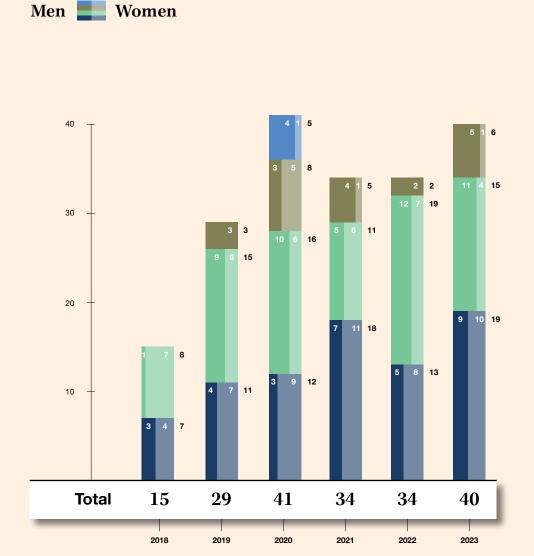
<sup>&</sup>lt;sup>1</sup> Externally advertised vacancies in the Professional and higher categories.

<sup>\*</sup> Fixed-term positions in the Professional and higher categories in 2017.

<sup>&</sup>lt;sup>1</sup> Excluding appointments to posts under Funds-In-Trust.

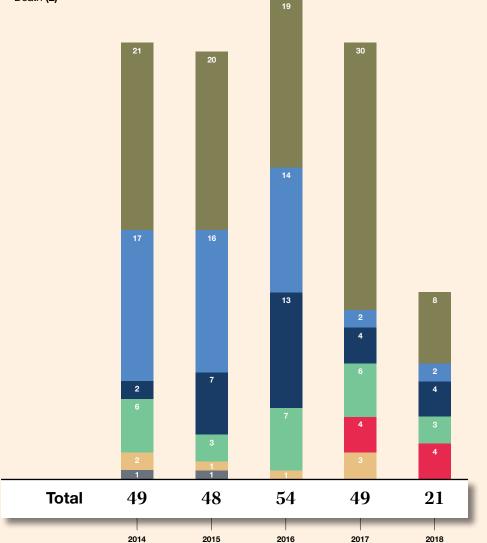
## **Expected retirements**

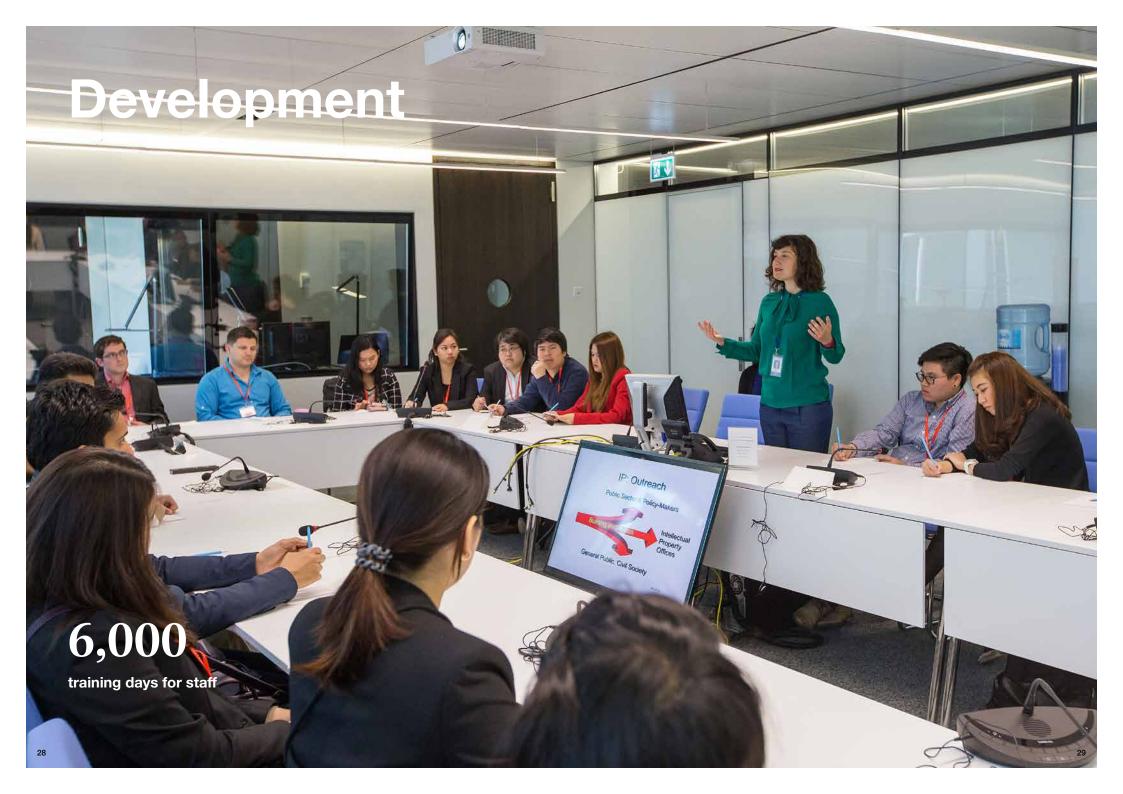
- Executive (5)
- Director (24)
- Professional (84)
- General Service (80)



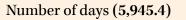
## **Separations**

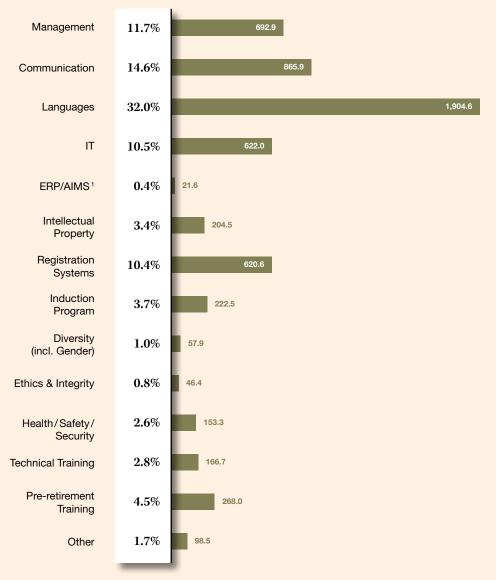
- Retirement (98)
- Termination of appointment (51)
- Resignation (30)
- Expiration of appointment (25)
- Disability (8)
- Inter-Agency Transfer (7)
- Death (2)





## Training categories\*

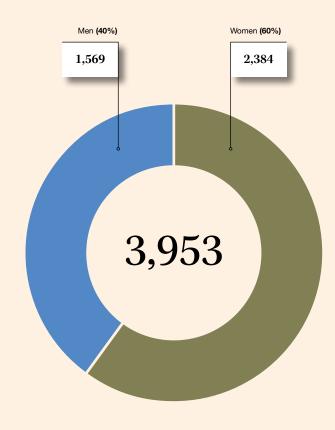




#### Total number of participants

Men

Women



4.8

Average training days per staff member

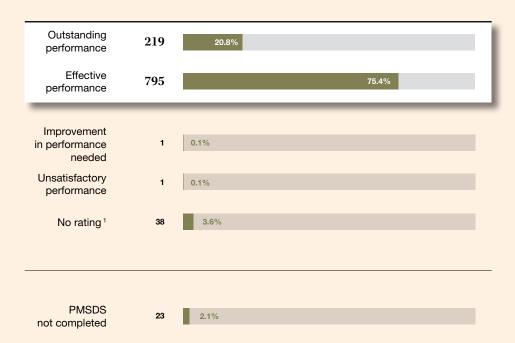
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<sup>\*</sup> In 2017.

<sup>&</sup>lt;sup>1</sup> ERP/AIMS: Enterprise Resource Planning / Administrative Integrated Management System.

### Performance evaluation\*

#### Ratings



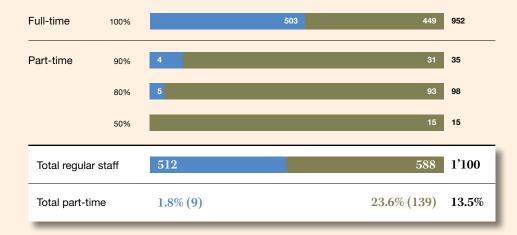
\* Status of 2017 cycle as at June 2018.

## Staff on part-time work schedules

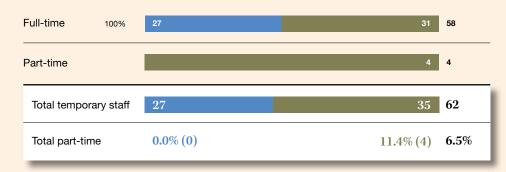
Men

■ Women

#### Regular staff

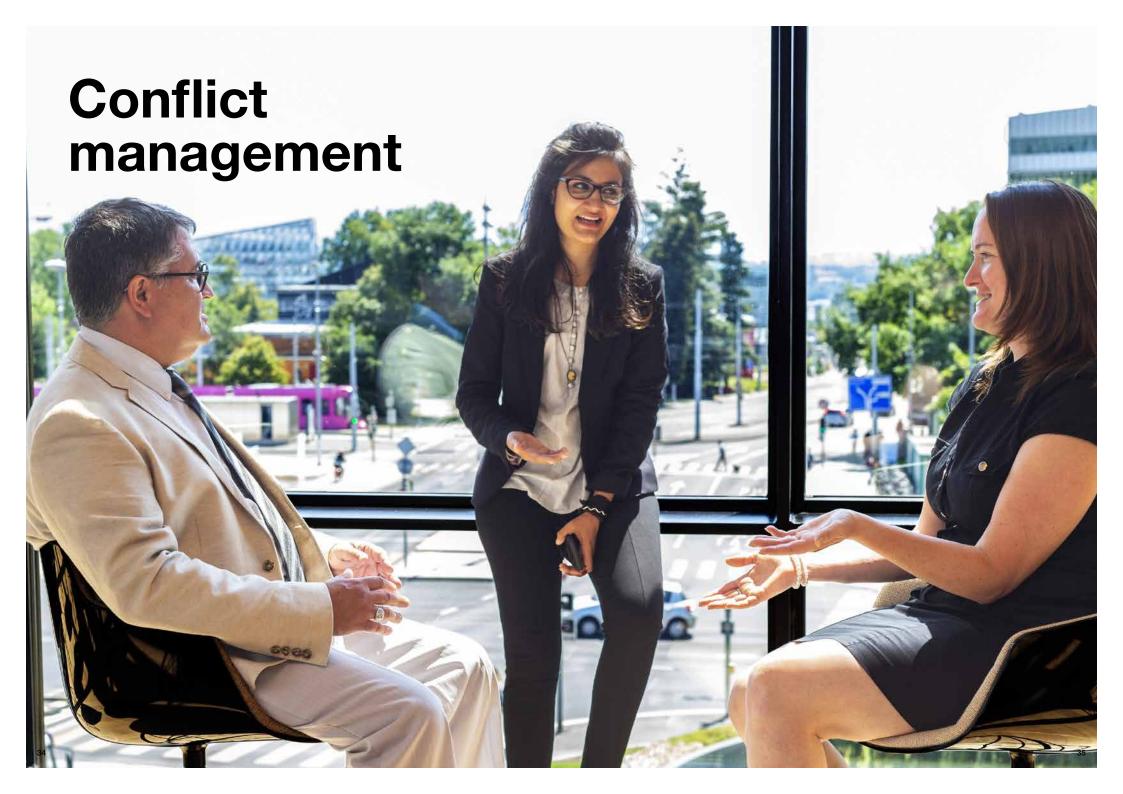


#### Temporary staff



Total staff	539	619	1,162
Total part-time	1.7% (9)	23% (143)	13.1%

<sup>&</sup>lt;sup>1</sup> These comprise those who, due to absences, do not have an evaluation rating for 2017.

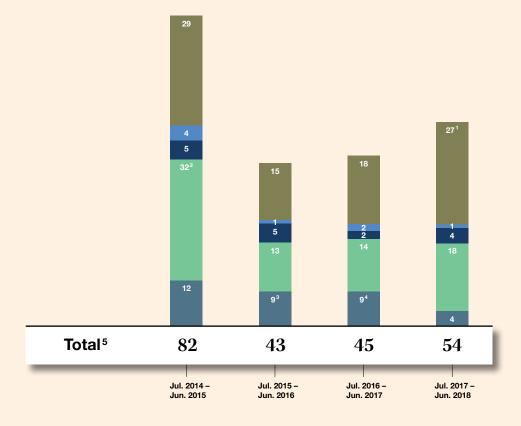


#### Table 21

## Cases filed by staff

#### between July 2014 and June 2018

- Requests for review of administrative decisions (83)
- Rebuttals of performance appraisals (8)
- Grievances (harassment) (15)
- Internal appeals to WIPO Appeal Board (78)
- Complaints to ILO Administrative Tribunal (33)

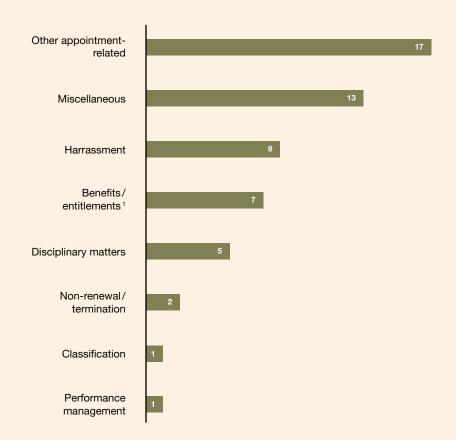


#### One case includes 318 requests for review filed by staff serving in Geneva in the Professional and higher categories, against the pay cut resulting from the reduction of the post adjustment multiplier.

- <sup>2</sup> One case includes 78 appeals filed by (current or former) staff members regarding their former contractual status.
- <sup>3</sup> One case includes 44 complaints filed by (current or former) staff members regarding their former contractual status.
- <sup>4</sup> One case includes 4 complaints filed by (current or former) staff members regarding their former contractual status.
- 5 A single case could be recorded more than once during the same period or during different periods, as it goes through the internal justice system (e.g., a request for review, a rebuttal or a grievance may become an appeal to the WIPO Appeal Board, then a complaint to the ILOAT).

### Cases filed per subject matter

between July 2017 and June 2018



<sup>&</sup>lt;sup>1</sup> One case includes the 318 requests for review against the pay cut (see Table 20, footnote 1).

